



QUALITY POLICY

The Quality Policy of the Company is -

- To consistently provide products and services in a manner which will satisfy Client requirements in all respects.
- To implement appropriate actions to address any risks and opportunities associated with internal I external issues, and to meet the needs and expectations of interested parties.
- To ensure all Company personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to customers, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Reviews.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To control & continually monitor all projects undertaken.
- To comply as a minimum with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

The Senior Management team are fully committed to the above and actively encourage a similar commitment by personnel at all levels of the Company.

This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

By signing this Quality Policy, the CEO gives his approval to the Quality Management System described in this manual and in supporting Company processes.

Izzat Abou-Amarah

CEO & Vice Chairman

SIGNED: -

DATE: - 25 June 2019

This Quality Policy is displayed at the Head Office and is available to all personnel including visitors and contractors. All employees are encouraged to read it and communicate any query to the management.

A copy of the Quality Policy can also be obtained on request (to any interested parties) from our Head Office.